

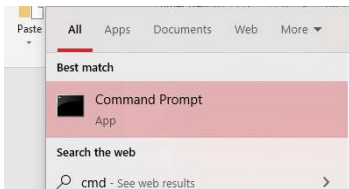
USB drive formatting procedure

Having issues with your game not recognizing your USB drive? If you've put the code update file on your USB and the game never responds when you insert the drive, this procedure will format the drive to work. The issue is factory installed partitions on your USB drive.

Caution: You will lose all of your data on your USB drive when performing this procedure. Save all files you want to keep on your computer before moving forward.

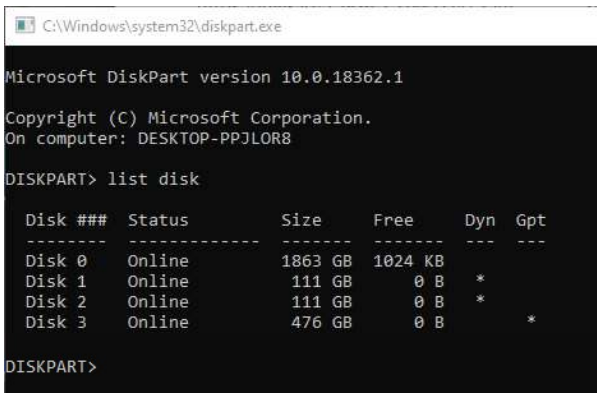
BEFORE you have plugged your USB drive into your PC follow these steps:

1. Run Command Prompt: press Start in Windows, type **cmd** and press Enter.



2. Type **diskpart** in the command prompt window and press Enter. (Agree with UAC prompt to proceed)

3. Type **list disk** and press Enter.



```
C:\Windows\system32\diskpart.exe

Microsoft DiskPart version 10.0.18362.1

Copyright (C) Microsoft Corporation.
On computer: DESKTOP-PPJLOR8

DISKPART> list disk

Disk ###        Status             Size             Free              Dyn  Gpt
-----        -
Disk 0          Online              1863 GB          1024 KB
Disk 1          Online              111 GB             0 B              *
Disk 2          Online              111 GB             0 B              *
Disk 3          Online              476 GB             0 B              *
```

A screenshot of a Windows Command Prompt window. The title bar shows the path 'C:\Windows\system32\diskpart.exe'. The window displays the output of the 'diskpart' command, including the version number '10.0.18362.1', copyright information, and the computer name 'DESKTOP-PPJLOR8'. The user has entered the command 'list disk', and the output shows a table of disks with columns for Disk #, Status, Size, Free space, Dynamic Disk, and GUID Partition Table (GPT). The table lists four disks: Disk 0 (1863 GB), Disk 1 (111 GB), Disk 2 (111 GB), and Disk 3 (476 GB).

4. Now, **insert your USB drive.**

5. Type **list disk** again and press Enter.

6. Notice the extra Disk that's now in the list; that's your USB drive.

```
C:\Windows\system32\diskpart.exe

Microsoft DiskPart version 10.0.18362.1

Copyright (C) Microsoft Corporation.
On computer: DESKTOP-PPJLOR8

DISKPART> list disk

Disk ###  Status        Size      Free      Dyn  Gpt
-----  -
Disk 0    Online       1863 GB   1024 KB
Disk 1    Online       111 GB    0 B      *
Disk 2    Online       111 GB    0 B      *
Disk 3    Online       476 GB    0 B      *
Disk 4    Online       14 GB     12 GB    *
```

9. Type **select disk N**, where **N** is the disk number of your USB drive and press Enter. In our case, we type **select disk 4**. This will select your USB drive. Make sure you select the correct drive!

10. Type **clean** and press Enter.

```
C:\Windows\system32\diskpart.exe

Microsoft DiskPart version 10.0.18362.1

Copyright (C) Microsoft Corporation.
On computer: DESKTOP-PPJLOR8

DISKPART> list disk

Disk ###  Status        Size      Free      Dyn  Gpt
-----  -
Disk 0    Online       1863 GB   1024 KB
Disk 1    Online       111 GB    0 B      *
Disk 2    Online       111 GB    0 B      *
Disk 3    Online       476 GB    0 B      *
Disk 4    Online       14 GB     12 GB    *

DISKPART> select disk 4

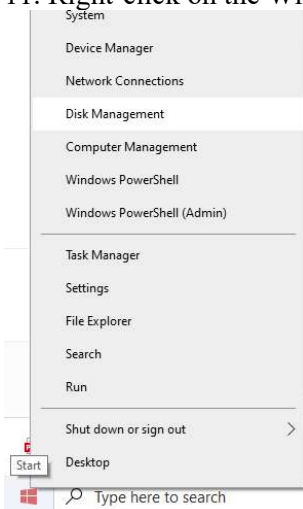
Disk 4 is now the selected disk.

DISKPART> clean

DiskPart succeeded in cleaning the disk.

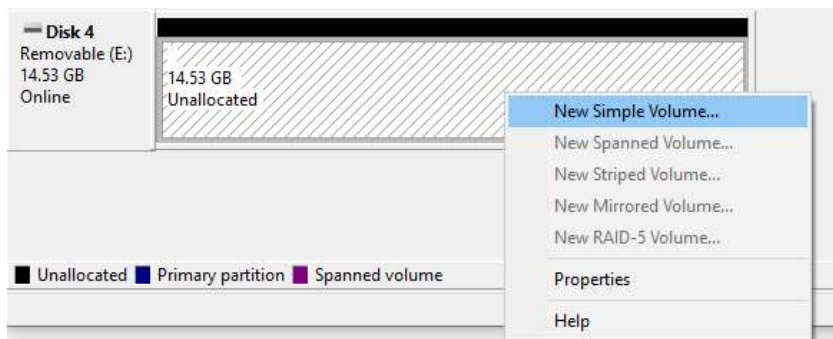
DISKPART>
```

11. Right-click on the Windows Start Button in the bottom-left part of the screen and click on Disk Management.

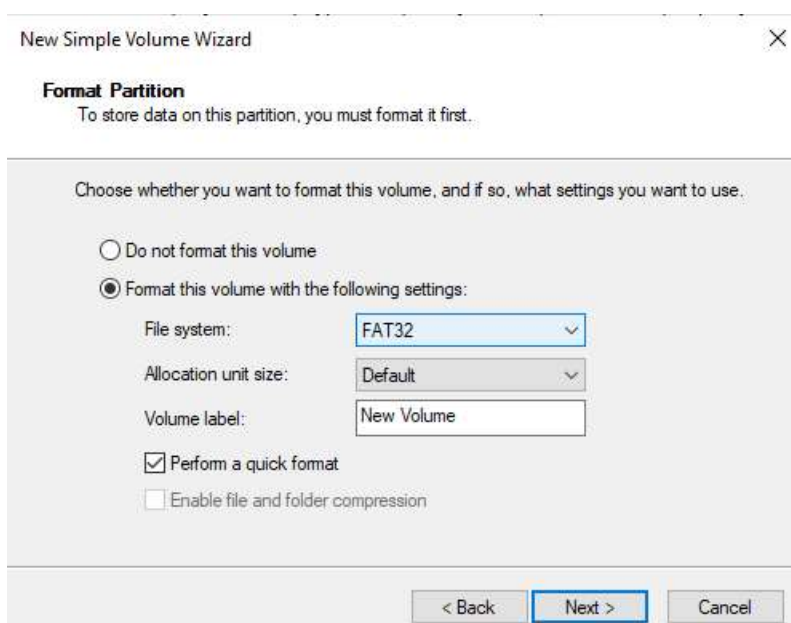


12. In the bottom section of the window, locate your USB drive. This will be the same Disk # as in the command window.

13. Right-click on the Unallocated space and select **New Simple Volume**.



14. Continue through the wizard screens, clicking Next until you reach the Format Partition page. Here you can select **FAT32** for the USB drive format and name your USB drive.



15. Click **Next** and **Finish**.

You can now put the gamecode file on you USB drive and install to your game.

For Mac users, the normal disk tools format work.

- 1) In the utilities folder, open the Disk Utility or use spotlight and search for 'disk utility' to find it.
- 2) Once in Disk Utility, on the left-hand side, in the 'external' section, select the USB drive you want to re-format
- 3) In the dialog box, give it a name (do not use spaces), and select MS-DOS (FAT) and GUID
- 4) Click Erase

