



Service Check: Bar Door Game: Oktoberfest

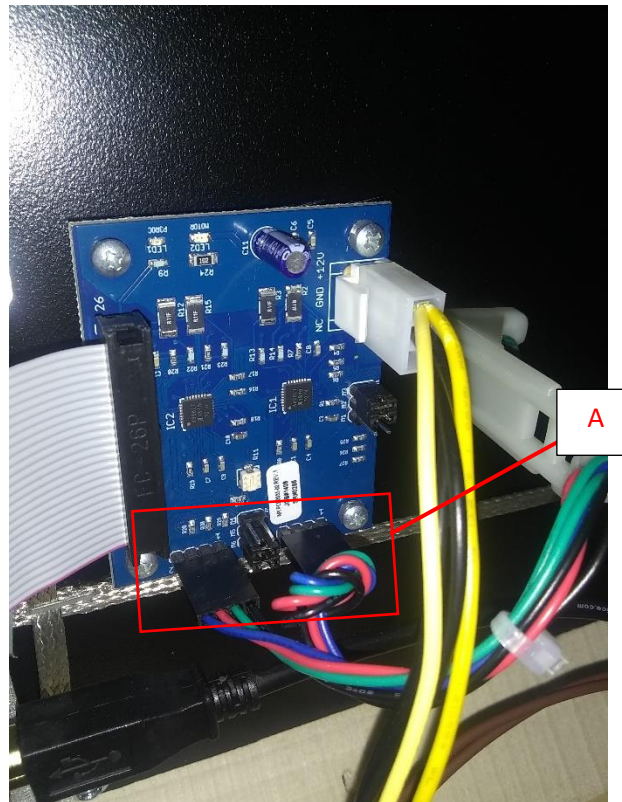
July 24, 2019
SCA-072419
Written by BTA

Bar Door Not Working

INSTRUCTIONS:

1) Locate the Stepper Motor Driver Board located on the left inside cabinet, board closest to the head.

The two bottom connectors **A** are the stepper motor inputs. The connector on the right with the twist in the wire is for the Bar Door and the other one is for Otto's head.



2) With the power off switch the two stepper motor inputs.

3) Power on the game

4) Go to Menu>Test> Bar Door Follow on screen directions. Does Otto's head, now connected to the Bar Door input, move?

Yes -> Bad Bar Door Stepper Motor P/N **MTR0005-00**

No -> Bad Stepper Control Board P/N **PCB0035-00**

- 5) Go to <https://www.american-pinball.com/support/service/> and fill out a Service Request if under warranty.
- 6) Go to <https://store.american-pinball.com/> if not under warranty to purchase replacement parts.
- 7) Before any warranty parts are shipped, game must be registered. Go to <https://www.american-pinball.com/support/register/> to register.
- 8) Go to <https://www.american-pinball.com/support/updates/> to check for code updates.

NEED HELP?

833-API-HELP

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